

# General Information Poster



Community Name: Brooklyn DDSO

Pharmacy Name: Uniondale

## Pharmacy General Information:

Phone 1: 516-536-0800

Fax: 844-331-4156

Address:  
51 Charles Lindbergh Blvd. Uniondale, NY 11553

## Hours of Operation:

*\*24 hour coverage available for all Centers*

Monday–Friday: 9am - 7pm

Saturday: 9am - 6pm

Sunday: 9am - 6pm

## Cutoff Times and Delivery Windows:

|               | New Order Cutoff Time | Delivery Window |
|---------------|-----------------------|-----------------|
| Monday–Friday | 5pm                   | 8pm - 10pm      |

## Medication Ordering:

**New Patients:** Send new orders and face sheet with billing information to the pharmacy.

**New Orders:** Please have providers e-prescribe new orders.

**Refills:** Please order refills according to the “REFILL AFTER” date on the label. STAT refill or SAME DAY REFILL requests should be called into the pharmacy.

**STAT Orders:** Please call STAT orders directly to the pharmacy.

**Control Drug Orders:** Control orders can only be delivered upon receipt of a valid script written or electronic from the prescriber.

## Customer Service:

The Customer Service Center team is available to provide information as well as support in escalating your requests and issues related to the following services: Consulting Pharmacy Services, IV Nurse Education, Medical Records, Nurse Consulting Services, ViewMasteRx, and more.

To contact the Customer Service Center, call 877-874-2768.

Date of GIP: 8/13/2024