

General Information Poster



Community Name: Metro NY DDSO

Pharmacy Name: Uniondale

Pharmacy General Information:

Phone 1: 516-536-0800

Fax: 844-331-4156

Address:
51 Charles Lindbergh Blvd. Uniondale, NY 11553

Hours of Operation:

**24 hour coverage available for all Centers*

Monday–Friday: 9am - 7pm

Saturday: 9am - 6pm

Sunday: 9am - 6pm

Cutoff Times and Delivery Windows:

	New Order Cutoff Time	Delivery Window
Monday–Friday	5pm	8pm - 10pm

Medication Ordering:

New Patients: Send new orders and face sheet with billing information to the pharmacy.

New Orders: Please have providers e-prescribe new orders.

Refills: Please order refills according to the "REFILL AFTER" date on the label. STAT refill or SAME DAY REFILL requests should be called into the pharmacy.

STAT Orders: Please call STAT orders directly to the pharmacy.

Control Drug Orders: Control orders can only be delivered upon receipt of a valid script written or electronic from the prescriber.

Customer Service:

The Customer Service Center team is available to provide information as well as support in escalating your requests and issues related to the following services: Consulting Pharmacy Services, IV Nurse Education, Medical Records, Nurse Consulting Services, ViewMasteRx, and more.

To contact the Customer Service Center, call 877-874-2768.

Date of GIP: 8/13/2024