General Information Poster



Community Name: Taconic DDSO

Pharmacy Name: Uniondale

Pharmacy General Information:

Phone 1: 516-536-0800

Fax: 844-331-4156

Address:

51 Charles Lindbergh Blvd. Uniondale, NY 11553

Hours of Operation:

*24 hour coverage available for all Centers

| Monday–Friday: | 9am - 7pm |
|----------------|-----------|
| Saturday: | 9am - 6pm |
| Sunday: | 9am - 6pm |

Medication Ordering:

New Patients: Send new orders and face sheet with billing information to the pharmacy.

New Orders: Please have providers e-prescribe new orders.

Refills: Please order refills according to the "REFILL AFTER" date on the label. STAT refill or SAME DAY REFILL requests should be called into the pharmacy.

STAT Orders: Please call STAT orders directly to the pharmacy.

Control Drug Orders: Control orders can only be delivered upon receipt of a valid script written or electronic from the prescriber.

Customer Service:

The Customer Service Center team is available to provide information as well as support in escalating your requests and issues related to the following services: Consulting Pharmacy Services, IV Nurse Education, Medical Records, Nurse Consulting Services, ViewMasteRx, and more.

To contact the Customer Service Center, call 877-874-2768.

Cutoff Times and Delivery Windows:

| | New Order Cutoff Time | Delivery Window |
|---------------|-----------------------|-----------------|
| Monday–Friday | | |
| | 1pm | 6pm - 9pm |
| | | |

Date of GIP: 8/13/2024