

Pharmacy

Call: (800) 627-7351

Fax: (800) 530-0699

Medication Ordering

New Resident Move-Ins

Fax the following:

- **Completed Enrollment Form** • **Face Sheet**
- **Copy of Insurance Cards** (front AND back)
- **List of Allergies** • **Signed, Valid Prescriptions**

(NOTE: missing any of these items may potentially cause a delay in service).

Refills

Please order refills when a 5-7 days' supply of medication remains as insurance or prescriber refill authorization may cause delays.

If a refill is needed urgently, please call the pharmacy after reordering.

Controlled Drug Orders

Physician must e-prescribe ALL CII controlled medications to the PharMerica pharmacy. Physician may call pharmacy to order any CIII-V medications.

Critical / STAT Medications or After-Hours Orders

Please FAX any emergency and/or after-hours prescriptions directly to the pharmacy, then CALL pharmacy and confirm receipt of fax to ensure accurate and timely delivery.

Please note: all times listed are based on your local time zone.

Hours of Operation

Medication Requests*

Monday-Friday	7:00am - 9:00pm
Saturday	8:00am - 6:00pm
Sunday	8:00am - 4:00pm

*For after-hours medication needs, please FAX emergency prescriptions directly to the pharmacy, then CALL pharmacy and confirm receipt of fax to ensure accurate and timely delivery.

eMAR Profile Requests**

Monday-Friday	8:00am-7:00pm
Saturday	8:00am-4:00pm
Sunday	8:00am-2:00pm

**For after-hours eMAR profile needs, please defer to your community's policy on profile entry for your respective eMAR system

Other Hours

NEW ORDER CUT-OFF TIME

DELIVERY WINDOW

Monday-Friday 7:00pm	10:15pm - 1:15am
Saturday 4:00pm	6:15pm - 9:15pm
Sunday 2:00pm	4:15pm - 7:15pm