

Pharmacy

Call: (800) 227-9666

Fax: (800) 275-3149

Medication Ordering

New Resident Move-Ins

Fax the following:

- **Completed Enrollment Form** • **Face Sheet**
- **Copy of Insurance Cards** (front AND back)
- **List of Allergies** • **Signed, Valid Prescriptions**

(NOTE: missing any of these items may potentially cause a delay in service).

Refills

Please order refills when a 5-7 days' supply of medication remains as insurance or prescriber refill authorization may cause delays.

If a refill is needed urgently, please call the pharmacy after reordering.

Controlled Drug Orders

Physician must e-prescribe ALL CII controlled medications to the PharMerica pharmacy. Physician may call pharmacy to order any CIII-V medications.

Critical / STAT Medications or After-Hours Orders

Please FAX any emergency and/or after-hours prescriptions directly to the pharmacy, then CALL pharmacy and confirm receipt of fax to ensure accurate and timely delivery.

Hours of Operation

Medication Requests*

| | |
|---------------|---------|
| Monday-Friday | 24 Hour |
| Saturday | 24 Hour |
| Sunday | 24 Hour |

*For after-hours medication needs, please FAX emergency prescriptions directly to the pharmacy, then CALL pharmacy and confirm receipt of fax to ensure accurate and timely delivery.

Other Hours

NEW ORDER CUT-OFF TIME

DELIVERY WINDOW

Monday-Friday

11:00am

8:00pm

5:25pm - 8:25pm

3:45am - 6:45am

Saturday

2:00pm

9:30pm - 12:30am

Sunday

2:00pm

9:30pm - 12:30am

Please note: all times listed are based on your local time zone.