

Pharmacy

Call: (800) 477-7221

Fax: (877) 723-4396

Medication Ordering

New Resident Move-Ins

Fax the following:

- **Completed Enrollment Form**
- **Face Sheet**
- **Copy of Insurance Cards** (front AND back)
- **List of Allergies**
- **Signed, Valid Prescriptions**

(NOTE: missing any of these items may potentially cause a delay in service).

Refills

Please order refills when a 5-7 days' supply of medication remains as insurance or prescriber refill authorization may cause delays.

If a refill is needed urgently, please call the pharmacy after reordering.

Controlled Drug Orders

Physician must e-prescribe ALL CII controlled medications to the PharMerica pharmacy. Physician may call pharmacy to order any CIII-V medications.

Critical / STAT Medications or After-Hours Orders

Please FAX any emergency and/or after-hours prescriptions directly to the pharmacy, then CALL pharmacy and confirm receipt of fax to ensure accurate and timely delivery.

Hours of Operation

Medication Requests*

Monday-Friday	8:00am - 7:00pm
Saturday	9:00am - 5:00pm
Sunday	9:00am - 5:00pm

*For after-hours medication needs, please FAX emergency prescriptions directly to the pharmacy, then CALL pharmacy and confirm receipt of fax to ensure accurate and timely delivery.

eMAR Profile Requests**

Monday-Friday	8:00am-7:00pm
Saturday	9:00am-5:00pm
Sunday	9:00am-5:00pm

**For after-hours eMAR profile needs, please defer to your community's policy on profile entry for your respective eMAR system

Other Hours

NEW ORDER CUT-OFF TIME

DELIVERY WINDOW

Monday-Friday	12:30pm	3:10pm - 6:10pm
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Saturday	4:00pm	6:10pm - 9:10pm
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Sunday
No Scheduled Deliveries

Please note: all times listed are based on your local time zone.