

**Arden Courts of Anderson**

**Pharmacy**

Call: (888) 836-8920

Fax: (888) 836-8921

**Medication Ordering**

**New Resident Move-Ins**

Fax the following:

- **Completed Enrollment Form** • **Face Sheet**
- **Copy of Insurance Cards** (front AND back)
- **List of Allergies** • **Signed, Valid Prescriptions**

(NOTE: missing any of these items may potentially cause a delay in service).

**Refills**

Please order refills when a 5-7 days' supply of medication remains as insurance or prescriber refill authorization may cause delays.

If a refill is needed urgently, please call the pharmacy after reordering.

**Controlled Drug Orders**

Physician must e-prescribe ALL CII controlled medications to the PharMerica pharmacy. Physician may call pharmacy to order any CIII-V medications.

**Critical / STAT Medications  
or After-Hours Orders**

Please FAX any emergency and/or after-hours prescriptions directly to the pharmacy, then CALL pharmacy and confirm receipt of fax to ensure accurate and timely delivery.

**Hours of Operation**

**Medication Requests\***

Monday-Friday	8:00 am - 9:00 pm
Saturday	9:00 am - 7:00 pm
Sunday	9:00 am - 7:00 pm

\*For after-hours medication needs, please FAX emergency prescriptions directly to the pharmacy, then CALL pharmacy and confirm receipt of fax to ensure accurate and timely delivery.

**eMAR Profile Requests\*\***

Monday-Friday	8:00 am - 9:00 pm
Saturday	9:00 am - 7:00 pm
Sunday	9:00 am - 7:00 pm

\*\*For after-hours eMAR profile needs, please defer to your community's policy on profile entry for your respective eMAR system

**Other Hours**

**NEW ORDER  
CUT-OFF TIME**

**DELIVERY  
WINDOW**

Monday-Friday 10:00am	3:30pm - 5:30pm
Saturday 5:00pm	9:00pm - 11:00pm
Sunday 5:00pm	9:00pm - 11:00pm

Please note: all times listed are based on your local time zone.