

NCS Menu of Services

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Hands-on Support Tailored to Your Needs

Our Nurse Consultants can support your team by providing quality improvement support and assistance that can help increase safety, lower risk(s), and improve quality of life for your patients/residents.

Depending on the unique needs of your community/facility, we tailor our NCS services to provide targeted support from a wide range of value-added services, including:

- **Sample Quality Review & Survey Readiness:** Our Nurse Consultant can support your survey readiness by providing a sample quality assurance review for medication carts & storage, administration, documentation, cycle fill audits, and infection control practices.
- **Medication Administration Record (MAR) to Cart & MAR to Cart to Order Audits:** Our Nurse Consultants can review your medication storage, availability, and accuracy by completing two (2) way audits from MAR to med cart and/or three (3) way audits that include a comparison to the physician's prescription as well. During these reviews, Nurse Consultants can confirm correct medication labeling, review of expiration dates, and double-check orders to ensure they were accurately transcribed to the MAR.
- **Medication Administration Record (MAR) to Cart - Insulin Focused:** Our Nurse Consultants review your insulin storage, availability, and MAR accuracy. Nurse Consultants confirm correct medication labeling, review expiration dates, and provide a cross check of orders to ensure accurate transcription to the MAR.
- **Medication Pass Observation:** To support medication administration safety, our Nurse Consultants can observe the ability of your clinical and non-clinical personnel to properly and accurately assist residents with medication regime. With this type of oversight, we can help ensure residents get the right medication at the right dose, at the right time, and by the right route.
- **Medication Pass Observation - Insulin Focused:** Supporting Insulin Administration safety, our Nurse Consultants observe the ability of your clinical and non-clinical personnel to properly and accurately assist residents with their insulin medication regime. This oversight assists your community with the medication rights of administration: right resident, right medication, right dose, right time, and right route.
- **Medication Observation for Self-Administering Residents:** For those residents who self-administer, our Nurse Consultants can review their ability to take both oral and non-oral medications safely and accurately.
- **Medication Storage Room Audit:** Our Nurse Consultants will audit all aspects of medication storage in your community, including stability and labeling. This comprehensive review encompasses every area of the medication room, including locked cabinets, stock areas, E-kits and refrigerators.

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- **Medication Cart Audit:** An audit of the medication cart(s) which includes: a check of all medications for proper labeling, date opened, and expiration dates; removal of all discontinued medications; inspection of sharps container and assessment of their condition and serviceability; inspection of the controlled substance box; and confirm lock mechanism is operational.
- **White Paper Audit:** Our Nurse Consultant will review and compare the resident's chart (POS/TOs), to a paper printout from the Medical Records system to ensure accuracy.
- **Cycle Check:** Our Nurse Consultant will compare pharmacy provided cycle medications to the MAR, confirming accuracy of medications delivered, with any discrepancies reported to the pharmacy, ensuring that all medications are available for administration.
- **Infection Prevention & Control Program Audit:** Infection control remains the number one tag cited for skilled nursing facilities. To help you avoid potential penalties, or even a Directed Plan of Correction, our Nurse Consultants offer targeted reviews on site. Our consultants – who must successfully complete the CMS infection prevention course – provide comprehensive audits to evaluate your facility's infection control efforts and compliance with F-880 through 887 requirements.
- **Controlled Substance Reconciliation & Bound Book Audit:** By visual inspection and review of documentation, our Nurse Consultant will ensure accountability for dispensed controlled substances and corresponding count sheets/controlled substance books, as well as provide assurance that confirms accountability from dispensing to the end-user.
- **Root Cause Analysis:** Our Nurse Consultant will partner with your team to assess concerns and identify resolutions, as well as recommendations reflective of findings. Any findings will be reviewed with administrative team and any pharmacy concerns will be forwarded to the Pharmacy Director.
- **Medication Identification Audit:** Our Nurse Consultant to visually inspect each medication dispensed from the pharmacy, and verify (according to pill shape, marking[s], and color) that the medication itself matches the medication identified on the prescription label.
- **Education/In-Services:** Supporting your community/facility educational needs, Nurse Consultants can provide education & in-services on site or via WebEx. NCS offers a wide range of topics, supporting identified and focused educational needs.
- **IV Pharmacy 101:** An introduction to our Zyno Z-800 Infusion Pump and pharmacy IV ordering process.
- **IV TPN Pharmacy 101:** An introduction to PharMerica's TPN ordering process.
- **Infusion Therapy Education Services:** Request state based, comprehensive IV courses for LPNs/RNs and single subject based in-service options related to IV therapy.
- **PharMerica University:** Request registration for PharMerica University education courses. For available courses visit click [here](#).