

## General Information

### Pharmacy Contact Information

Call: (800) 330-3665

Fax: (844) 308-3027

### Pharmacy Address:

18111 SE 34th St, Bldg 2 Ste 270

Vancouver, WA 98683

## Medication Ordering

### New Patients

Send new orders and face sheet with billing information to the pharmacy.

### New Orders

Please send the original physician's order as soon as it is written. First doses may be available from the Ekit or RxNow cabinet, but require a call to the pharmacy for controlled substances.

### Refills

Please order refills according to the "REFILL AFTER" date on the Rx label to allow adequate time for processing and delivery. Refills may take 5-7 days to process and deliver.

### Emergency or STAT Orders

Please call and fax any STAT orders directly to the pharmacy.

Please call the pharmacy for any emergency requests outside of scheduled deliveries.

### Control Drug Orders

Control orders can only be delivered upon receipt of a valid script from the prescriber. **Please reorder control drug orders when you have a 7-day supply remaining to allow adequate time for processing and delivery.**

## Hours of Operation

Monday-Friday 8:00AM - 7:30PM

Saturday 10:00AM - 7:00PM

Sunday 10:00AM - 7:00PM

\*\*PHARMACY IS STAFFED 24 HOURS, 7 DAYS A WEEK FOR ALL AFTER-HOURS EMERGENCIES

## New Order Cut-Off Time Delivery Window

### Monday-Friday

8:00AM 10:30AM - 1:30PM

12:00PM 4:00PM - 7:00PM

9:00PM 12:30AM - 3:30AM

### Saturday

6:00PM 11:30PM - 2:30AM

### Sunday

6:00PM 11:30PM - 2:30AM

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