

## General Information

### Pharmacy Contact Information

Call: (877) 887-8063

Fax: (844) 308-3027

### Pharmacy Address:

2920 Chad Dr  
Eugene, OR 97408

## Medication Ordering

### New Patients

Send new orders and face sheet with billing information to the pharmacy.

### New Orders

Please send the original physician's order as soon as it is written. First doses may be available from the Ekit or RxNow cabinet, but require a call to the pharmacy for controlled substances.

### Refills

Please order refills according to the "REFILL AFTER" date on the Rx label to allow adequate time for processing and delivery. Refills may take 5-7 days to process and deliver.

### Emergency or STAT Orders

Please call and fax any STAT orders directly to the pharmacy.

Please call the pharmacy for any emergency requests outside of scheduled deliveries.

### Control Drug Orders

Control orders can only be delivered upon receipt of a valid script from the prescriber. **Please reorder control drug orders when you have a 7-day supply remaining to allow adequate time for processing and delivery.**

## Hours of Operation

Monday-Friday	8:00am - 8:00pm
Saturday	10:00am - 7:00pm
Sunday	10:00am - 7:00pm

**\*\*PHARMACY IS STAFFED 24 HOURS, 7 DAYS A WEEK FOR ALL AFTER-HOURS EMERGENCIES**

## New Order Cut-Off Time      Delivery Window

### Monday-Friday

9:30am	1:30pm - 4:30pm
3:00pm	6:30pm - 9:30pm
7:00pm	10:00pm - 1:00am

### Saturday

5:30pm	10:00pm - 1:00am
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### Sunday

5:30pm	10:00pm - 1:00am
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