

Mobile Pharmacy Technician Menu of Services

Hands-on Support Tailored to Your Needs

Our Mobile Pharmacy Technicians (MPTs) can support your team by providing quality improvement, support, and assistance to help increase safety, lower risk, and improve quality of life for your residents. To meet the needs of your community, we tailor our MPT services to provide targeted support performed collaboratively with a community staff member for medication handling and education.

Services include:

- **Medication Administration Record (MAR) to Cart Observation:** Our mobile technicians can review your medication storage, availability, and accuracy by completing two-way audits from MAR to med cart. During these observations, mobile technicians can confirm correct medication labeling and review expiration dates and proper medication storage.
- **Medication Storage Room Observation:** Our mobile technicians will observe all aspects of medication storage in your community, including stability and labeling. This comprehensive review encompasses every area of the medication room, including locked cabinets, stock areas, and refrigerators.
- **Medication Cart Observation:** A review of the medication cart(s) which includes: a check of all medications for proper labeling, date opened, and expiration dates; identification of all discontinued medications; inspection of sharps container and assessment of their condition and serviceability; inspection of the controlled substance box; and confirmation that lock mechanism is operational.
- **Cycle Check:** Our mobile technicians will compare pharmacy provided cycle medications to the MAR, confirming accuracy of medications delivered, with any discrepancies reported to the pharmacy, ensuring that all medications are available for administration.
- **Education/In-Services:** Supporting your community's educational needs, our team can provide education and in-services on site or via Teams. We offer a wide range of pharmacy process topics supporting identified and focused educational and partnership needs.

Please note: Our Nurse Consultants remain available by request for specialized services to ensure you always have the level of clinical oversight you need. These specialized services include:

- **MAR to Cart to Order Observation*:** Our Nurse Consultants can review your medication storage, availability, and accuracy by completing a three-way observation from MAR to med cart to the physician's prescription. During these reviews, Nurse Consultants can confirm correct medication labeling, review expiration dates, and double-check orders to ensure they were accurately transcribed to the MAR.
- **Medication Pass Observation*:** To support medication administration safety, our Nurse Consultants can observe the ability of your clinical and non-clinical personnel to properly and accurately assist residents with medication regimens. With this type of oversight, we can help ensure residents get the right medication at the right dose, at the right time, and by the right route.

**These specialized services are not part of your included contract hours and will be charged at your contracted hourly rate.*