

General Information

Pharmacy Contact Information

Call: (800) 552-5520

Fax: (800) 893-6623

Pharmacy Address:

32980 Alvarado-Niles Rd. #836

Union City, CA 94587

Medication Ordering

New Patients/Re-Admitted Patients

Send new orders and face sheet with billing information to the pharmacy.

New Orders

Please send the original physician's order as soon as it is written. First doses may be available from the Ekit or RxNow cabinet, but require a call to the pharmacy for controlled substances.

Refills

Please order refills according to the "ORDER AFTER" date on the Rx label, or when you have a 3-5 day supply remaining, to allow adequate time for processing and delivery.

Emergency or STAT Orders

Send orders to the pharmacy via E-MAR or Fax **and** then call the pharmacy to request a stat delivery.

Please call the pharmacy for any emergency requests outside of scheduled deliveries.

Control Drug Orders

Control orders can only be delivered upon receipt of a valid script from the prescriber. **Please reorder control drug orders when you have a 3-5 day supply remaining to allow adequate time to obtain a new script, order processing and delivery.**

Hours of Operation

Monday-Friday	24 / 7
Saturday	24 / 7
Sunday	24 / 7

New Order Cut-Off Time

Delivery Window

Monday-Friday

3:30am	10:00am - 1:00pm
11:30am	5:50pm - 8:50pm
7:30pm	2:00am - 5:00am

Saturday

3:30am	10:00am - 1:00pm
11:30am	5:50pm - 8:50pm
7:30pm	2:00am - 5:00am

Sunday

3:30am	10:00am - 1:00pm
11:30am	5:50pm - 8:50pm
7:30pm	2:00am - 5:00am

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